

Banner Blue News

Thank You Volunteers



The annual luncheon to recognize the contributions of thirty or more members who make up the Wabash Volunteer 'work force' was held on August 29th.

We sometimes take for granted in the rush of all we do and forget to say "thank you" for their gift of time, talents and wisdom.



PRIVATE PROPERTY

HIPAA guidelines prohibit Wabash from disclosing Protected Health Information (PHI) to any nonproviders without your permission. This includes spouses and children even if they are also Wabash members. **All members** are asked to complete new forms authorizing who may receive information regarding your account, claims or medical care. Please return the form promptly so your service or care will not be delayed.



Pam Blickensderfer, RN
Clinic Nurse

Ann Luka
Membership Receptionist

Lindsey Hodge
Clinic Receptionist

Wabash Management

Mike Patrick - Board Chairman

Tim Hunt, Vice Chairman

R C Smith - Retiree Rep

Stephen Stone, BRS

Eric Ashley, IBEW

Ron Couch, BLET

Charles Cox, BMOWE

Jeremy Jones, IAMAW

Gary King, BRC

Randy Thaxton, UTU

Lucy Derlitzki, Alternate Retiree Rep

Tamara Bivins, Administrator

Contact Us

Administration

Customer Service

Claims and Benefits

Membership/Eligibility

888 - 800 - 9161

217 - 429 - 5246

Dcatur Outpatient Clinic

217 - 425 - 9642

The Banner Blue News

is published quarterly by

The Wabash Memorial

Hospital Association.

Janet Rolofson, Editor, may be

contacted at

janet@wabashcannonball.org

Any crafts associated with Wabash Association may submit articles or announcements concerning Health & Welfare to Janet for publication in future editions.

Their inclusion is subject to space available and appropriateness as judged by Editor and management.

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Benefit Bytes

IOU - Notify Wabash with your attorney contact information, release of information forms and lien letter if another party is responsible for the payment of your medical care. Wabash will not provide coverage for treatment on account of injury, illness or disease for which another is legally responsible. Wabash has the right to recover 100% of the amount it paid in benefits on behalf of the member for medical services and associated costs for which the other entity is legally responsible (including dues waived and any access fee paid to the Provider Network).



Before you agree to a settlement, make sure your attorney includes 100% repayment to Wabash in addition to (not net of) any attorney fees and expenses. Members must reimburse Wabash the **full** amount due Wabash for benefits provided by Wabash out of any settlement reimbursement received.

Members are reminded Wabash cannot pay for any medical care related to the injury, illness or disease for which a member has received monetary compensation for a period of 24 months after the date of settlement.

Mental Health Services - All mental health and substance abuse services, whether received as an inpatient or outpatient, require precertification. Remind your provider when scheduling your outpatient appointments.



Mail Order Prescriptions - LDI's Mail Service Program provides a convenient and cost-effective way for you to order up to a 90-day supply of "maintenance" or long-term medication for direct delivery to your home in confidential, secure packaging via United States Postal Service within 24 hours of your order. Phone 800-577-5302 or visit LDIRx.com with your refill information ten days before you need your medication.

Changing Cars

On July 29th, **Carol Sincebaugh** went from being Membership Coordinator to a retired Wabash member. Carol joined Wabash in 1995 and was a great ambassador for Wabash. Always trying to do what was best for the member, kind, friendly, helpful and loyal. Like the song says, "She's mighty tall and handsome and loved by one and all. She's the combination called, The Wabash Cannonball." This switch on our track will make **Trisha Hale** the conductor of Member Services. Trisha will assist members with enrollment, plan changes and termination, processing dues payments and account questions.



Wabash Memorial Hospital Association
 1501 North Water Street
 Decatur, Illinois 62526
 www.wabashcannonball.org

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FLU SHOT INFORMATION

The 2011 Mobile Flu Clinic will be making its final trip to Peru, Indiana and Moberly, Missouri this fall.

Clinics Are Scheduled At:

October 17th	Best Western Circus City Peru, Indiana	1PM - 6PM
November 7th	Moberly Best Western Highway 24 & 63 Moberly, Missouri	8AM - 1PM

Flu shots will be provided at the Wabash Outpatient Clinic in Decatur from 9-11:30AM and 1:30-4PM the week of October 3rd. Shots will be provided free of charge to Wabash Members only.

Medicare Member News

Notice of Creditable Coverage - Wabash drug benefits provided to Schedule G and H participants are not actuarially equivalent to the Medicare Part D prescription drug program as defined in the 2003 Medicare Law. Therefore, they do not provide 'creditable coverage'.

**Pledged
To Life & Health**

After 127 years, Wabash Memorial Hospital Association remains pledged to the life and health of its members:

- Employees who care about you
- Credentialed providers
- Benefits that use your due's dollars wisely while providing state of the art medical care



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127 Years of Railroaders Serving Railroaders
 Summer - Fall 2011

A Publication of Wabash Memorial Hospital Association

Membership News

On The Move - Please contact Member Services with any changes in your name, address or phone number, either temporary or permanent, so that we can contact you at all times and ensure no lapse in your coverage.



Pay Pal - We understand that there are times when it may be difficult to meet all your financial obligations. Do not risk losing your health care benefits. **Failure to remit dues by the 15th of the month can result in suspension of membership and a 6-month waiting period before your membership is reinstated.** Wabash will work with you to offer payment plans to get your account back on track. Claims incurred during a period for which Wabash has not received payment will not be paid. Those claims may be billed to you by the provider at higher prices that do not include Wabash discounts.



ACH Makes It EZ - To make certain that your membership dues are received on time, Wabash encourages you to consider an automatic ACH transfer from your bank account on your monthly due date. A one time authorization eliminates the need to make a trip to the bank, mail a check or make special pay arrangements when you are on vacation, on leave or working away from home for an extended period of time.

NSF - NSF = **Not So Fun** - Wabash charges a fee of \$25 each time a check or ACH payment is returned from your bank for nonpayment.

Write It Down - Wabash must receive your *written* request to terminate or change coverage by the 15th of the month *prior* to the month you wish the change to occur. You will be responsible for payment of dues at the current rate until notification is received. Termination cannot be made retroactive.

Wabash Board of Managers

Wabash Board members recently awarded recognition plaques to resigning Board members, **Paul Stewardson (BRC)** and **Rick Hayden (UTU)** for their service, time and commitment. **Ron Couch (BLET)**, **Gary King (BRC)** and **Randy Thaxton (UTU)** joined the Board in 2011.